

Window Cleaning Association UK Code of Ethics

1. Safety First

- We prioritise the safety of our teams, our customers, and the public in all aspects of our work.
- We use appropriate equipment, techniques, and protective measures to reduce risks.
- We never compromise safety standards for convenience or profit.

2. Compliance with Law

- We comply fully with all applicable UK laws, including Health and Safety legislation, employment law, and environmental regulations.
- We maintain appropriate insurance and risk assessments for all work undertaken.

3. Professional Standards

- We provide services honestly, reliably, and to the best of our professional ability.
- We commit to fair and transparent dealings with customers and colleagues.
- We protect the reputation of the industry by upholding high standards of workmanship.

4. Continued Professional Development

- We actively seek to improve our knowledge, skills, and qualifications within the industry.
- We support training, education, and innovation that enhances professionalism and safety.

5. Community and Collaboration

- We support fellow members by sharing advice, experience, and best practice.
- We encourage cooperation rather than competition, fostering a spirit of professionalism within the window cleaning community.
- We respect the diversity of businesses within our industry and work together to raise standards.

6. Environmental Responsibility

- We aim to minimise our environmental impact by using sustainable practices and products where possible.
- We recognise our role in protecting the communities and environments in which we work.

7. Integrity and Accountability

- We act with honesty and integrity in all dealings.
- We take responsibility for our actions and commit to resolving disputes fairly.
- We represent the Window Cleaners Association with professionalism at all times.

Compliance

All members of the Window Cleaning Association UK agree to abide by this Code of Ethics. Failure to uphold these standards may result in disciplinary action, including suspension or termination of membership.

